

Resident Survey

Please base your answers on the ratings specified below. You may wish to submit this survey anonymously, but you may provide your contact information at the bottom of the page. We appreciate your response!

- 1 Very Unsatisfied
- 2 Unsatisfied
- 3 Neutral
- 4 Satisfied
- 5 Very Satisfied

Which property address are you telling us about?

Overall, how satisfied are you with Hyde Park Apartments?

1 2 3 4 5

Leasing:

Courtesy & professionalism of staff

1 2 3 4 5

Ease of contacting the staff

1 2 3 4 5

Staff willingness to respond to my needs

1 2 3 4 5

Maintenance:

Courtesy & professionalism of staff

1 2 3 4 5

Request attended to within 24 hours

1 2 3 4 5

Fixed correctly the first time

1 2 3 4 5

Property appearance & cleanliness:

Grounds & landscaping

1 2 3 4 5

Safety & peace of mind

1 2 3 4 5

Quality of neighbors

1 2 3 4 5

Additional Comments/ Feedback:

Name _____ **Phone #** _____

